

Complaints Verified Today

Exchange : Egerton Road (Lahore)

Printed On : Aug-21-2010 16:06:04

10-Aug-2010

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
14:08:35	0091	6316040	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 14:53	21-Aug-2010 14:53	264

Complaints : 1

12-Aug-2010

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
15:07:49	0109	6306245	PTCL Broadband	Technical Visits	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 11:55	21-Aug-2010 12:02	212
17:18:35	0139	6298969	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 14:46	21-Aug-2010 16:05	213

Complaints : 2

13-Aug-2010

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
12:16:39	0053	6370984	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 14:46	21-Aug-2010 15:03	194
15:41:45	0086	6375941	PTCL Broadband	Modem & Splitter	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 14:46	21-Aug-2010 15:02	191

Complaints : 2

15-Aug-2010

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
0:30:00	0036	6376111	PTCL Broadband	Port Up gradation	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 15:04	21-Aug-2010 15:04	158

Complaints : 1

16-Aug-2010

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
0:30:00	0027	6303786	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 15:21	21-Aug-2010 15:21	21-Aug-2010 15:38	134
13:14:03	0084	6298906	PTCL Broadband	Sync loss	SDO-BB	Rana Sultan	21-Aug-2010 14:37	21-Aug-2010 15:07	21-Aug-2010 15:07	120

Complaints : 2

17-Aug-2010

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
0:30:00	0141	6362612	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 14:46	21-Aug-2010 15:00	110
11:33:16	0065	6374489	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 15:08	21-Aug-2010 15:08	99
12:55:02	0098	6309285	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 11:32	21-Aug-2010 11:46	94

Complaints : 3**18-Aug-2010**

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
16:01:32	0125	6372020	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 14:47	21-Aug-2010 15:08	70

Complaints : 1**19-Aug-2010**

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
0:47:11	0001	6307960	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	19-Aug-2010 14:43	21-Aug-2010 14:47	21-Aug-2010 15:38	61
10:05:20	0021	6360052	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 14:19	21-Aug-2010 14:28	52

Complaints : 2**20-Aug-2010**

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
9:01:08	0006	6294412	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 14:48	21-Aug-2010 15:01	29
10:08:59	0017	6294121	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 14:52	21-Aug-2010 15:17	28
14:54:50	0091	6308686	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 10:39	21-Aug-2010 10:53	19
16:04:52	0104	6363644	PTCL Broadband	Modem & Splitter	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 13:39	21-Aug-2010 13:42	21
17:44:29	0121	6305677	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 14:52	21-Aug-2010 15:19	20

Complaints : 5

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21-Aug-2010

Time	Number	Telephone	Service Type	Nature Of Fault	SDO	CSR	HandedDate	Rectification Date	Verification Date	Duration
0:30:00	0124	6293757	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 14:52	21-Aug-2010 15:50	14
0:30:00	0142	6279178	PTCL Broadband	Modem & Splitter	NOC-BN CC	NOC-BNC C	21-Aug-2010 10:39	21-Aug-2010 14:27	21-Aug-2010 15:09	13
0:30:00	0144	6370346	PTCL Broadband	Sync loss	SDO-BB	Rana Sultan	21-Aug-2010 14:37	21-Aug-2010 14:40	21-Aug-2010 14:51	13
9:03:18	0007	6367020	PTCL Broadband	Port Issue	DSL-Op sTEAM	DSL-Op sTEAM	21-Aug-2010 14:42	21-Aug-2010 14:42	21-Aug-2010 14:49	5
10:56:30	0022	6292488	PTCL Broadband	Slow Browsing	NOC-BN CC	NOC-BNC C	21-Aug-2010 14:32	21-Aug-2010 14:52	21-Aug-2010 15:19	3

Complaints : 5

GrandTotal 24